sunrae **SOCIETY**

Terms and Conditions

Last updated: 6.15.24

Welcome to Sunrae Society. By using our website and purchasing our products or services, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree with these terms, you should not use this website or purchase our products or services.

- 1. General
- 1.1. These terms and conditions govern your use of our website and the purchase of our digital products, including PDFs, courses, templates, and 1-on-1 coaching calls.
- 1.2. Sunrae Society is located in Charleston, South Carolina, USA.
- 1.3. By accessing or using our website, you agree to be bound by these terms and conditions.
- 1.4. Sunrae Society reserves the right to change these terms and conditions at any time. Any changes will be effective immediately upon posting on our website. Your continued use of the website and services following the posting of changes will constitute your acceptance of such changes.
- 2. Products and Services
- 2.1. Sunrae Society offers digital products, including PDFs, courses, templates, and 1-on-1 coaching calls designed to help beauty business owners and enthusiasts.
- 2.2. All digital products are delivered in a digital format and can be downloaded directly from our website upon purchase.
- 2.3. Coaching calls are scheduled based on mutual availability and conducted via [list the platform you use for calls, e.g., Zoom, Calendly].
- 3. Payment

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- 3.1. All prices are listed in US dollars (USD).
- 3.2. Payment must be made in full at the time of purchase. We accept [list accepted payment methods, e.g., credit/debit cards, PayPal].
- 3.3. By providing payment information, you represent and warrant that you are authorized to use the payment method provided.
- 4. No Return and Refund Policy
- 4.1. Due to the nature of digital products and services, all sales are final. We do not offer refunds or returns for any digital products or 1-on-1 coaching calls once they have been purchased.
- 4.2. If you experience any issues with accessing or downloading your purchased products, please contact us at info@sunraesociety.com for assistance.
- 5. Scheduling and Cancellation of Coaching Calls
- 5.1. Coaching calls must be scheduled in advance. You will receive a confirmation email with the details of your scheduled call.
- 5.2. If you need to reschedule a coaching call, you must provide at least 24-hour notice. Rescheduling requests should be sent to info@sunraesociety.com.
- 5.3. Failure to provide sufficient notice for rescheduling or missing a scheduled call without notice will result in forfeiture of the session without a refund.
- 6. Intellectual Property
- 6.1. All content included in our products and on our website, such as text, graphics, logos, images, is the property of Sunrae Society and is protected by the United States and internal copyright laws